

Q: I haven't received a Social Security statement in the mail in a long time. How can I retrieve the information?

In 2011, the Social Security Administration stopped mailing physical Social Security statements to workers. The SSA just recently rolled out a website that allows workers to access information about benefits and to review their personal earnings record.

It's fairly simple to set up an account online. The worker will be asked to provide some personal information (name, address, SSN). There are also a few security questions (what company held the mortgage you took out in 2007, what street did you live on in 2003, etc.). Go to: http://www.socialsecurity.gov/mystatement/ to get started.

By having your customized benefits information, as opposed to a generic estimate, your Wealth Manager can provide a customized recommendation to optimize the benefits received by your family.

If you are concerned about security of creating an online account with SSA, here a few pointers:



- 1. The site has several security settings available that you can take advantage of to prevent fraud. For instance, you can tell the system to send you an alert every time someone logs into your account so that you can easily spot if it's been compromised. The sooner you set up your account, the sooner you'll be able to monitor it.
- 2. This site does not allow individuals to change benefit elections. It is simply a website that provides information to individuals who have not yet started to receive benefits.
- 3. The personal information used to access the website isn't stored on the site; to be frank, if anyone tried to "hack" your SSA online account, they'd have your personal information from some other source and wouldn't gain anything by logging in to this account.

If you have any questions or concerns, you should contact your financial advisor.



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